#### POCKLINGTON AND MARKET WEIGHTON CRIME PREVENTION PANEL

# HOW TO AVOID THREATS TO YOUR MONEY AND YOUR WELLBEING

### GENERAL

#### **NEVER GIVE ANYONE YOUR PIN NUMBER**

**DO** keep your personal details safe. **DO** take time to make a decision. **ASK** for receipts. **PAY** by cheque if possible. **DO NOT** keep large amounts of cash at home.

### AT THE DOOR

ALWAYS put the chain on before you open the door.

ALWAYS ASK to see identity cards if you do open the door and if necessary ring the council or the utility company you use, to check out the person calling

IF THE PRICE looks too good to be true IT IS.

### **USING THE PHONE**

**NEVER EVER** give your personal or bank details over the phone. Unless you have initiated the call without prompting. Your bank will not ring you and ask for them.

**DO NOT** make any decision about money over the phone.

**DO NOT** answer calls from numbers you do not recognise. Let it go to answering machine. It will allow you time to think.

# ONLINE

## NEVER GIVE YOUR PASSWORD TO ANYONE NEVER believe the following:

The bank emails you asking to update your information or your account will be closed. **NO DON'T.** 

You are told by someone claiming to be from Microsoft that your computer has a virus and they want to help you. **NOT TRUE.** 

An email from someone you know saying they are stranded without money and need help. **NOT TRUE.** 

An unsolicited email with a link or document attached for you to open. **NEVER OPEN.** 

You are asked to update your account details or install a programme on your computer. **DO NOT.** 

An email that says you have won money. **NO YOU HAVE NOT.** 

**ALWAYS CHECK CAREFULLY** email addresses before replying. Some email addresses are very close to the correct one but are not.

**ENSURE** any website you use has a security symbol (padlock) before you give your details.

TAKE YOUR TIME TO MAKE A DECISION.

#### MORE INFORMATION IS AVAILABLE FROM AGE UK WHO ALSO PROVIDE THE FOLLOWING SERVICES

Information and Advice The Good Neighbour Scheme 'The Spic and Span cleaning service The Home Services Directory Community Groups and Events For more information, either: Ring 01482 869181

Email info@ageukeastriding.org.uk

#### **OTHER USEFUL TELEPHONE NUMBERS**

Police Non-Emergency 101 NHS Non-Emergency 111 ERYC Customer Service 01482 393939 Humberside Fire and Rescue Home Safety Visits 0300 303 8242 Emergency Services 999



**C** Supported by Humberside Police.